



**MPUMALANGA
PROVINCIAL
GOVERNMENT**

**Premiers Service and
Youth Excellence Awards
(PSEYA)**

**Call for entries to the 2010 Premier's
Service and Youth Excellence Awards**

- Have you innovatively decreased waiting times for citizens?
 - Has your department innovatively improved turn-around times for services rendered to citizens?
 - Have you innovatively reduced the number of steps needed to receive a service?
 - Have you used available capacity innovatively?
 - Have you introduced innovative technological solutions that have improved service delivery?
 - Have you implemented innovative back-office systems in support of quality and efficient services to citizens
 - Have you innovatively partnered with private and other sectors to improve service delivery?
- If you said **YES** to one or more of these questions, **ENTER** your department or team for the Premier's Service Excellence and Youth Awards.

Categories:

- Education Institutions Category
- Health Institutions Category
- Back Office Operations Category in promoting Batho Pele
- Government Sponsored Projects Category for enhancements of internal systems of government
 - Public Sector Service Delivery Project of the Year

Closing date: 29 October 2010!

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